

## **JWQ Cabinetry Limited Warranty**

JWQ Cabinetry warrants its products to be free of manufacture defects in material and workmanship for five years from the date of purchase for stained products, and two years for painted products. This warranty applies for products involved in residential use only and is strictly non-transferable.

Warranty claims cannot be made directly to JWQ Cabinetry by the end-user customer. All homeowner purchasers and other end-user customers must request the dealers/distributors they purchased from to file the claim accordingly. All claims for consideration must be submitted in writing (via e-mail or fax) and must include a copy of the original dated sales receipt(s) or invoice(s) as proof of purchase, along with evidence of defective items through representative photos.

JWQ Cabinetry's limited warranty does not cover products that have been mishandled, misused, installed, modified, or subject to excesses of moisture or extreme temperatures, negligence, or normal changes. Natural wood and painted products exhibit seasonal movement (hairline/witness line cracks) created by changes in climactic conditions. It is important to understand that hairline/witness line cracks, visible wood grain, wood characteristics, and color changes are normal in quality wood products, and are not considered qualify defects. The product must be used exclusively for its deliberate purpose to qualify under this warranty intended to cover manufacturing defects only.

This warranty does not cover the cost of labor and service (installation, removal, transportation of the product), regardless of whether the work was done by JWQ Cabinetry, a licensed contractor, or other third-party.

As natural wood materials vary in color, characteristics, and naturally exhibit subtle changes as they age, color matches may be affected over time. Sunlight, smokes from cooking and other activities, cleaning chemicals, and all other environmental conditions may also affect the color matches over time. Such related changes in accordance with natural and environmental conditions with the nature of the material are not covered under this warranty.

As JWQ Cabinetry's products are always subject to change, it is up to JWQ Cabinetry to alter any in stock and future lines such as design, specifications, and material of new and existing products without direct obligation to account for products previously manufactured and distributed. As such, some replacement parts can only be subject to availability, and may potentially differ from those originally supplied.

It is ultimately to JWQ Cabinetry's discretion to approve or reject submitted claims. If said claim accurately qualifies under above listed stipulations, JWQ Cabinetry will replace respective parts to be shipped to you at JWQ Cabinetry's cost using the most common carriers (UPS, USPS, FedEx, etc.). Claiming parties will also have the option of picking up replacement products, pieces, and materials at the JWQ Cabinetry warehouse.